



## MPSA Program Refund and Merchandise Return Policy

Mount Pearl Soccer Association “Program Refund” policy is as follows:

1. Requests for refunds must be made through the MPSA Administrator’s Office. Please see the MPSA Administrator’s contact information on the MPSA web site at [www.mpsa.ca](http://www.mpsa.ca).
2. Refunds that are requested “within two weeks” of the start of a program are subject to a 25% administration fee.
3. Refunds that are requested “after two weeks” of the start of a program will only be given for medical reasons. Requests for refunds “MUST” be accompanied by a signed physician’s certificate. Refunds will be prorated from the start date of the program in addition to the 25% administration fee.

Mount Pearl Soccer Association “Merchandise Return Policy” is as follows:

1. MPSA endeavours to sell a high quality product to our membership and hopes that you will proudly wear your MPSA Sports Wear. However, we do have a “**No Refund Policy**” on all MPSA Sports Wear purchases.
2. In the unfortunate event that your selection has a manufacturer’s defect, MPSA will gladly exchange your product.
3. Requests for exchange due to manufacturer’s defects must be made through the MPSA Administrator’s Office. Please see the MPSA Administrator’s contact information on the MPSA web site at [www.mpsa.ca](http://www.mpsa.ca).
4. Deposits for customized MPSA Sports Wear orders (i.e. special embroidery such as player’s names, or sizes larger than XL) are “**Non- Refundable**”.